A Coalition for Mutual Support
Benchmark City Survey - 2013 Data
Section B: General Information

Please refer survey questions or comments to Chris Kostelac, Support Services Section Captain
Overland Park Police Department, chris.kostelac@opkansas.org or 913-327-6989.

Background

The Benchmark City Survey was originally designed in 1997 by a core group of Police Chiefs from around the country. These Chiefs sought to establish a measurement tool to help ensure their Departments were providing the best service possible within their respective community.

The survey provides a wide range of information about each Department. With that information, the participating agencies can set better goals and objectives, and then compare their performance in the various areas.

The Overland Park, Kansas Police Department has taken the lead in compiling the survey results, and makes the final Benchmark City Survey Report available to all participants at an annual Chief's Summit hosted by participating agencies on a rotating basis. This year the conference is being held in concert with the International Association of Chiefs of Police Midsize Agencies Conference in New Orleans, LA.
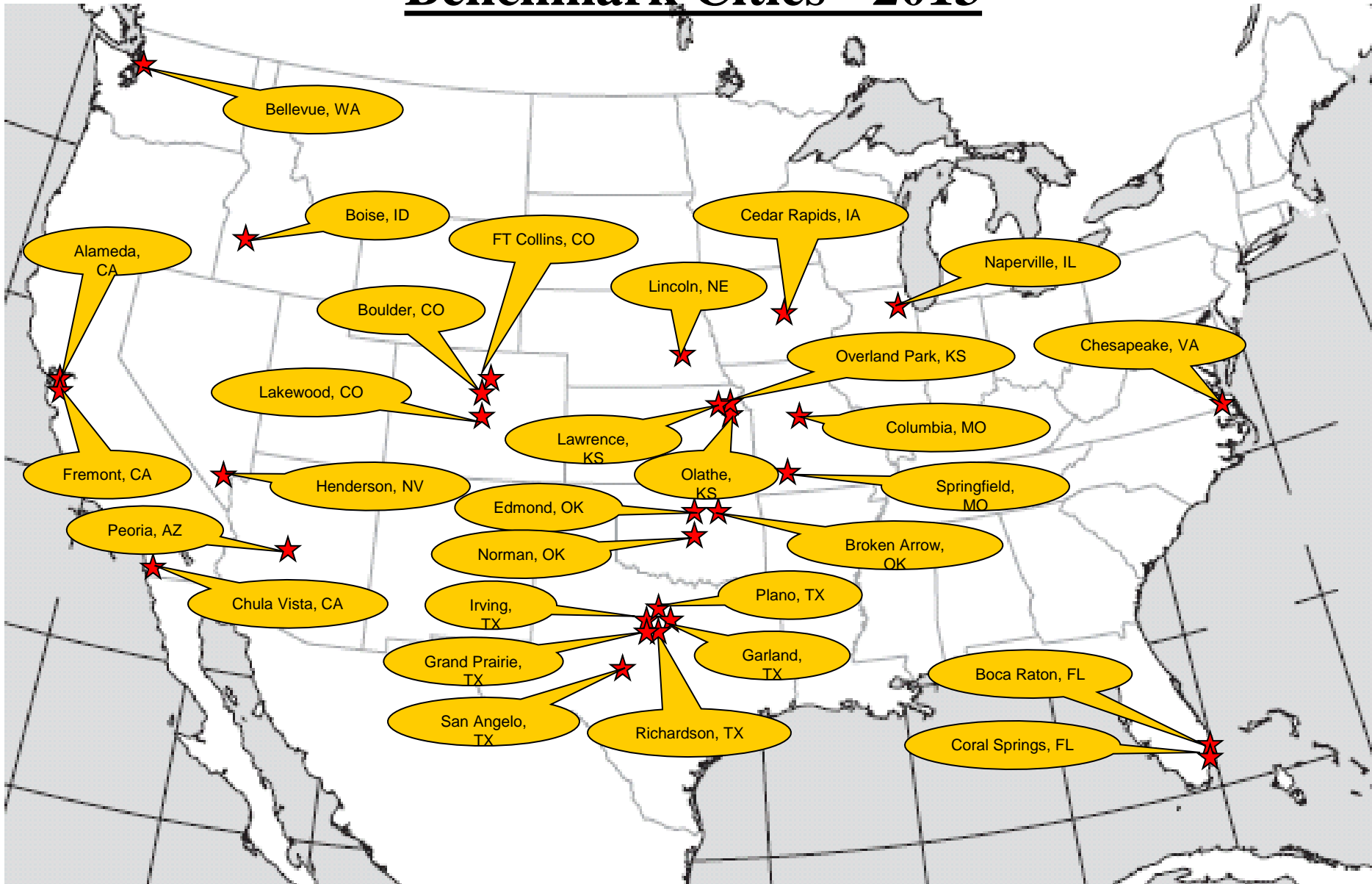

2013 Participating Agencies

Alameda, CA – Michael C. Noonan	Coral Springs, FL – Tony J. Pustizzi	Lincoln, NE – Jim Peschong
Bellevue, WA - Linda Pillo	Edmond, OK - Bob A. Ricks	Naperville, IL – Robert W. Marshall
Boca Raton, FL - Daniel C. Alexander	Fort Collins, CO – John Hutto	Norman, OK – Keith Humphrey
Boise, ID - Michael F. Masterson	Fremont, CA – Richard Lucerno	Olathe, KS – Steve Menke
Boulder, CO - Mark Beckner	Garland, TX - Mitch Bates	Overland Park, KS - John M. Douglass
Broken Arrow, OK – David Boggs	Grand Prairie, TX – Steve Dye	Peoria, AZ – Roy W. Minter Jr.
Cedar Rapids, IA – Wayne Jerman	Henderson, NV – Patrick Moers	Plano, TX - Gregory W. Rushin
Chesapeake, VA - Kevin L. Wright	Irving, TX - Larry Boyd	Richardson, TX – Jim Spivey
Chula Vista, CA - David Bejarano	Lakewood, CO - Kevin Paletta	San Angelo, TX - Tim R. Vasquez
Columbia, MO – Kenneth M. Burton	Lawrence, KS - Tarik Khatib	Springfield, MO - Paul Williams

Benchmark Cities - 2013

Bellevue, WA

Boise, ID

Alameda, CA

FT Collins, CO

Cedar Rapids, IA

Naperville, IL

Boulder, CO

Lincoln, NE

Chesapeake, VA

Lakewood, CO

Overland Park, KS

Lawrence, KS

Columbia, MO

Fremont, CA

Henderson, NV

Olathe, KS

Springfield, MO

Peoria, AZ

Edmond, OK

Norman, OK

Broken Arrow, OK

Plano, TX

Chula Vista, CA

Irving, TX

Garland, TX

Grand Prairie, TX

Boca Raton, FL

San Angelo, TX

Richardson, TX
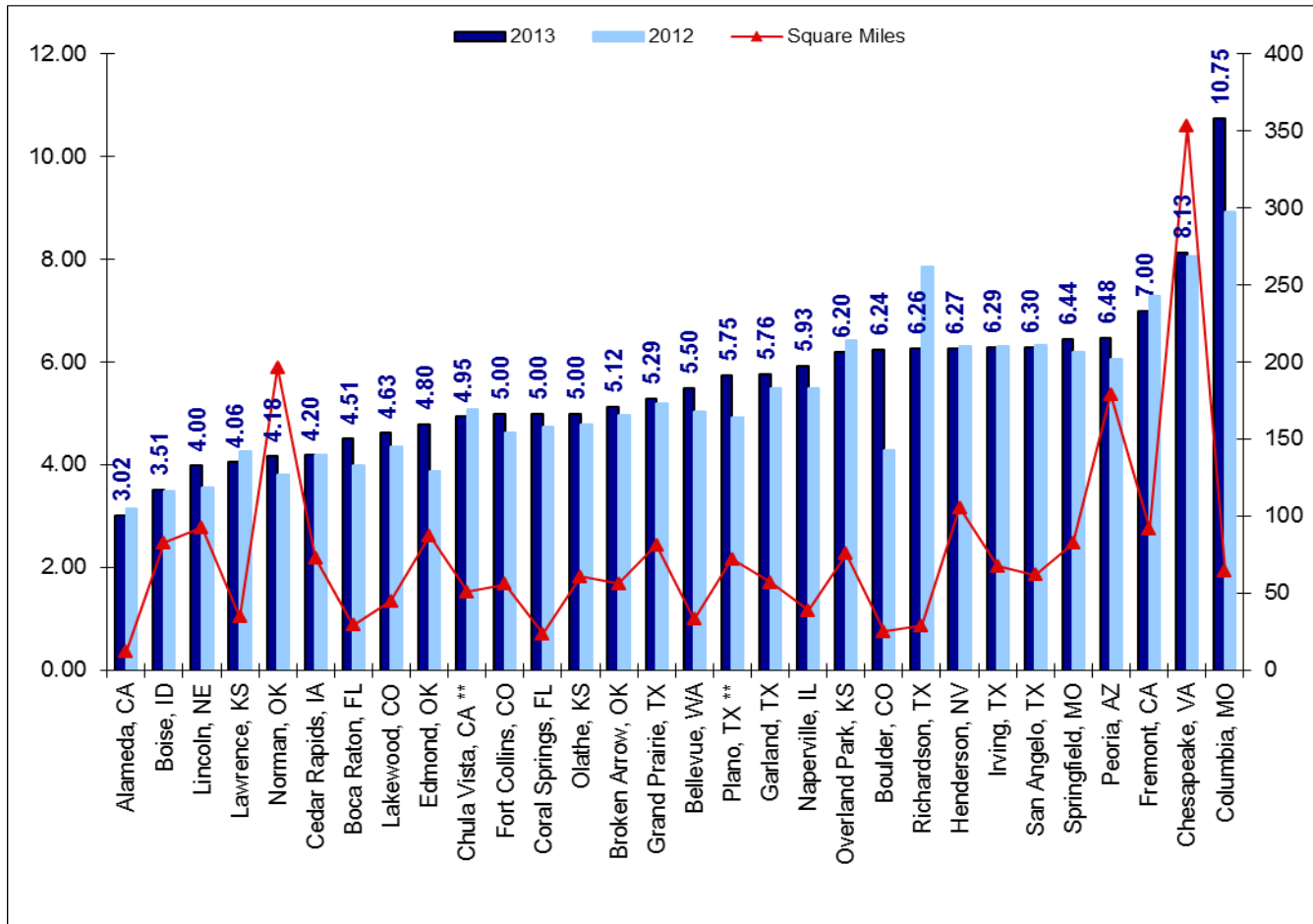
Coral Springs, FL

Benchmark City Survey - 2013 Data

Average Response Time Priority I, 2-Year Comparison

2013 Average Response Time is 5.55 Minutes The Median Response time is 5.40

Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from route to arrive

Benchmark City Survey - 2013 Data

Average Response Time Priority I, 5-Year Comparison

2013 Average Response Time is 5.55 Minutes -The Median Response time is 5.40

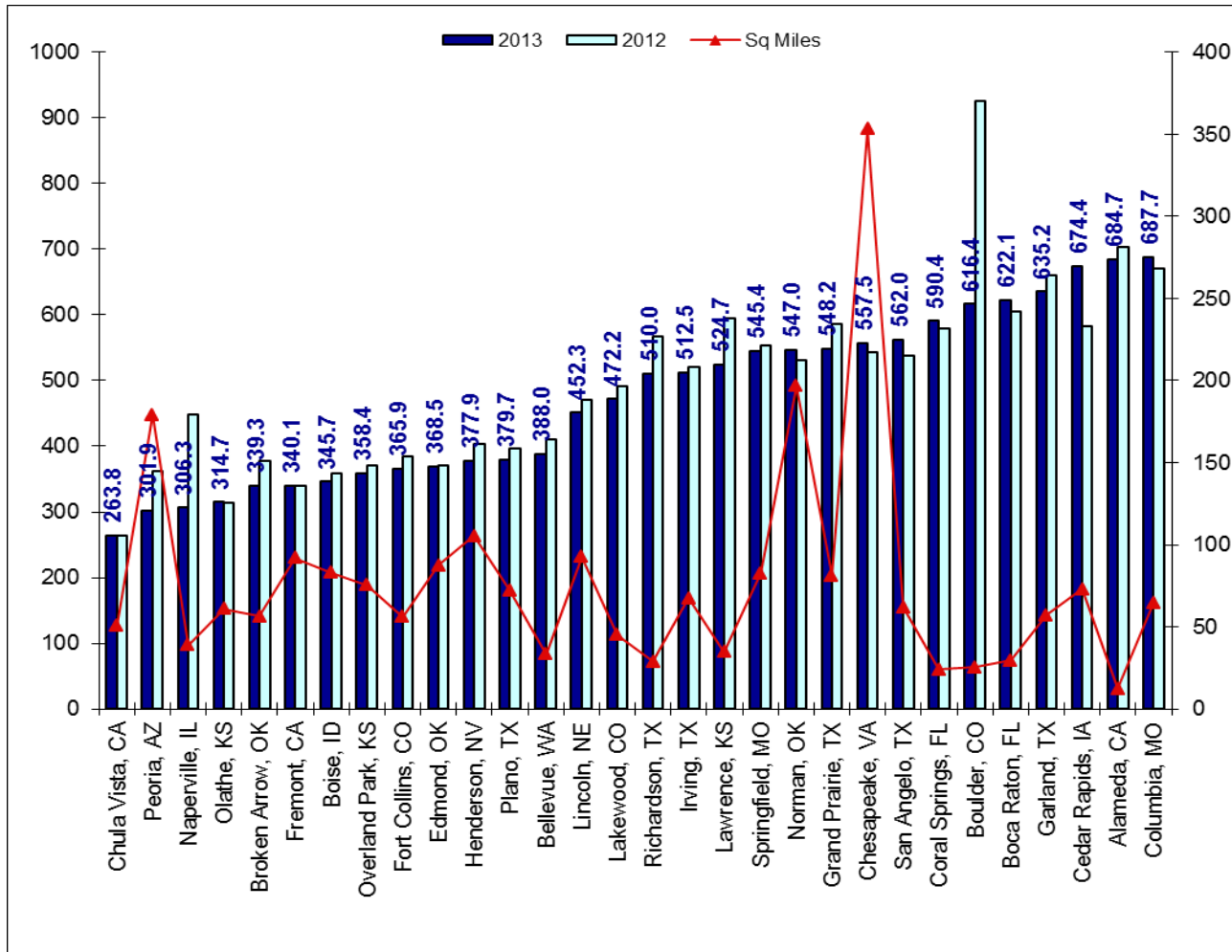| City Name	Square Miles	2013	2012	2011	2010	2009
Alameda, CA	12.4	3.02	3.15	3.23	2.58	2.39
Bellevue, WA	33.4	5.50	5.05	5.22	4.65	5.50
Boca Raton, FL	29.6	4.51	4.00	4.37	4.25	4.33
Boise, ID	82.8	3.51	3.5	3.37	3.57	3.69
Boulder, CO	25.4	6.24	4.28	3.53	4.38	3.24
Broken Arrow, OK	56.3	5.12	4.96	5.00	4.78	4.55
Cedar Rapids, IA	73.1	4.20	4.20	4.20	4.20	4.20
Chesapeake, VA	353.0	8.13	8.06	7.96	8.05	8.19
Chula Vista, CA **	50.9	4.95	5.08	4.66	4.46	4.40
Columbia, MO	64.3	10.75	8.93	9.03	8.93	
Coral Springs, FL	23.9	5.00	4.75	4.75	4.94	5.03
Edmond, OK	87.5	4.80	3.88	4.40	4.13	4.05
Fort Collins, CO	56.0	5.00	4.63	4.76	4.97	4.93
Fremont, CA	92.0	7.00	7.30	7.35	7.32	7.03
Garland, TX	57.0	5.76	5.50	5.53	5.55	5.86
Grand Prairie, TX	81.4	5.29	5.20	6.82		
Henderson, NV	105.5	6.27	6.32	6.22	8.75	5.40
Irving, TX	67.6	6.29	6.32	6.08	6.09	6.04
Lakewood, CO	44.9	4.63	4.35	4.45	4.40	4.08
Lawrence, KS	34.7	4.06	4.27	4.23	5.72	5.65
Lincoln, NE	92.7	4.00	3.55	3.80	3.85	3.65
Naperville, IL	38.8	5.93	5.50	4.29	4.41	4.55
Norman, OK	196.5	4.18	3.81	3.71	3.82	4.05
Olathe, KS	61.0	5.00	4.78	4.38	4.58	3.83
Overland Park, KS	75.5	6.20	6.42	6.27	5.90	5.75
Peoria, AZ	179.0	6.48	6.07			
Plano, TX **	72.2	5.75	4.93	4.75	4.46	4.83
Richardson, TX	29.0	6.26	7.85	4.40	6.85	6.90
San Angelo, TX	61.9	6.30	6.33	6.23	5.53	6.12
Springfield, MO	82.5	6.44	6.21	6.38	6.15	8.33
Average	**77.4**	**5.55**	**5.31**	**5.15**	**5.26**	**5.06**
Median	**63.1**	**5.40**	**5.01**	**4.75**	**4.72**	**4.83**

Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from route to arrive.

Benchmark City Survey - 2013 Data

Calls For Service Per 1,000 Citizens, 2-Year Comparison

2013 Average Calls For Service Per 1,000 Citizens is 473.1

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

Benchmark City Survey - 2013 Data

Calls For Service Per 1,000 Citizens, 5-Year Comparison

2013 Average Calls For Service Per 1,000 Citizens is 473.1

City Name	Population	Total Calls For Service	2013	2012	2011	2010	2009
Alameda, CA	75,126	51,438	684.7	703.4	671.8	623.1	618.3
Bellevue, WA	132,100	51,253	388.0	409.8	313.6	289.4	322.0
Boca Raton, FL	85,329	53,085	622.1	604.5	617.7	714.1	733.6
Boise, ID	212,303	73,402	345.7	359.0	357.6	369.5	355.7
Boulder, CO	99,069	61,064	616.4	925.4	783.6	755.5	750.1
Broken Arrow, OK	103,000	34,952	339.3	377.6	784.0	829.5	841.5
Cedar Rapids, IA	128,119	86,403	674.4	583.0	567.3	631.4	622.5
Chesapeake, VA	228,513	127,403	557.5	542.9	543.0	551.5	605.2
Chula Vista, CA	249,382	65,779	263.8	263.6	264.1	282.8	300.5
Columbia, MO	109,088	75,017	687.7	671.3	680.7	643.6	
Coral Springs, FL	125,287	73,968	590.4	579.3	585.2	558.4	631.2
Edmond, OK	84,524	31,151	368.5	370.9	374.2	376.4	372.9
Fort Collins, CO	151,330	55,377	365.9	384.6	389.9	387.1	388.9
Fremont, CA	217,700	74,039	340.1	339.8	330.2	344.7	357.9
Garland, TX	233,564	148,352	635.2	660.0	645.0	556.0	614.0
Grand Prairie, TX	181,303	99,385	548.2	585.8	609.9		
Henderson, NV	278,047	105,083	377.9	402.8	375.6	385.7	386.7
Irving, TX	220,640	113,074	512.5	520.2	527.0	536.6	565.8
Lakewood, CO	142,980	67,520	472.2	492.0	467.4	431.9	422.0
Lawrence, KS	94,586	49,630	524.7	593.8	567.0	599.9	634.5
Lincoln, NE	265,404	120,049	452.3	470.7	476.4	498.5	505.3
Naperville, IL	143,289	43,884	306.3	447.4	313.1	274.4	329.9
Norman, OK	115,562	63,215	547.0	530.1	560.7	532.3	513.1
Olathe, KS	130,045	40,929	314.7	314.4	320.4	331.0	359.9
Overland Park, KS	180,605	64,728	358.4	371.1	350.8	363.7	371.7
Peoria, AZ	162,051	48,921	301.9	361.6			
Plano, TX	264,910	100,577	379.7	395.7	407.9	405.1	427.7
Richardson, TX	100,850	51,434	510.0	566.4	500.6	526.8	552.2
San Angelo, TX	95,887	53,892	562.0	538.1	527.8	555.2	543.8
Springfield, MO	162,191	88,458	545.4	553.7	529.6	503.4	460.1
Average	**159,093**	**72,449**	**473.1**	**497.3**	**498.0**	**494.9**	**503.2**

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

Benchmark City Survey - 2013 Data

Calls For Service Per Officer, 2-Year Comparison
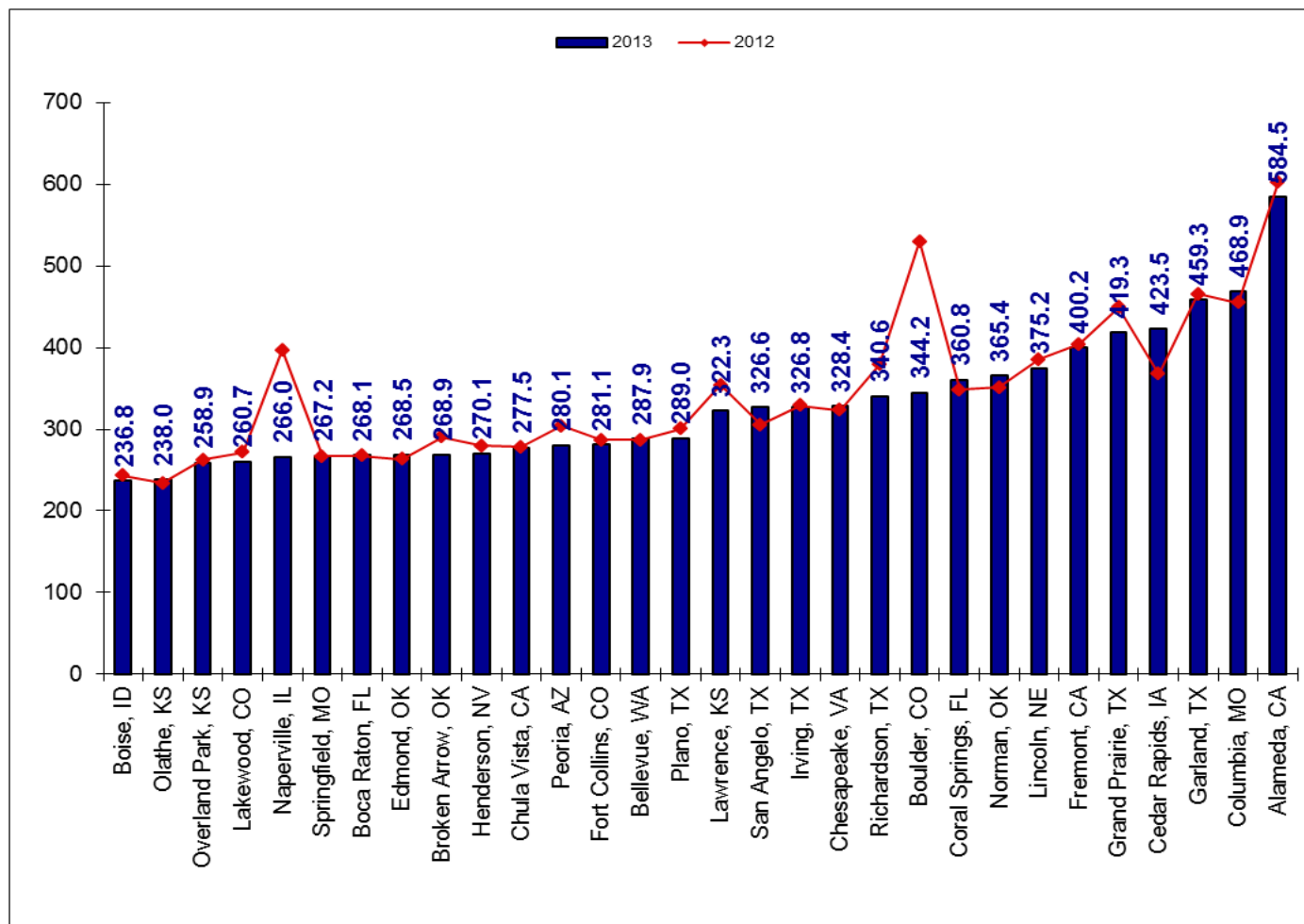
2013 Average Calls For Service Per Officer is 328.8

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

Benchmark City Survey - 2013 Data

Calls For Service Per Officer, 5-Year Comparison

2013 Average Calls For Service Per Officer is 327.4

City Name	Authorized Officers	Total Calls For Service	2013	2012	2011	2010	2009
Alameda, CA	88	51,438	584.5	602.8	564.9	520.3	520.3
Bellevue, WA	178	51,253	287.9	286.8	217.4	196.7	195.7
Boca Raton, FL	198	53,085	268.1	267.2	268.4	310.3	310.3
Boise, ID	310	73,402	236.8	243.3	238.2	245.1	233.8
Boulder, CO	173	59,552	344.2	529.9	469.5	457.9	457.9
Broken Arrow, OK	130	34,952	268.9	290.7	625.0	661.3	666.6
Cedar Rapids, IA	204	86,403	423.5	367.3	360.0	394.8	391.0
Chesapeake, VA	388	127,403	328.4	323.5	320.3	322.1	318.7
Chula Vista, CA	237	65,779	277.5	278.6	281.4	280.0	280.0
Columbia, MO	160	75,017	468.9	455.2	461.6	352.1	
Coral Springs, FL	205	73,968	360.8	348.5	350.8	352.1	352.1
Edmond, OK	116	31,151	268.5	263.2	267.2	264.2	264.2
Fort Collins, CO	197	55,377	281.1	287.0	303.7	327.8	327.8
Fremont, CA	185	74,039	400.2	404.0	401.4	405.0	400.6
Garland, TX	323	148,352	459.3	466.0	457.0	390.5	389.3
Grand Prairie, TX	237	99,385	419.3	449.3	471.2		
Henderson, NV	389	105,083	270.1	279.5	267.2	273.6	273.7
Irving, TX	346	113,074	326.8	329.0	332.6	335.8	335.8
Lakewood, CO	259	67,520	260.7	271.6	258.0	248.2	249.2
Lawrence, KS	154	49,630	322.3	354.1	338.0	370.2	394.4
Lincoln, NE	320	120,049	375.2	385.9	384.6	399.5	404.6
Naperville, IL	165	43,884	266.0	397.3	269.1	233.1	222.4
Norman, OK	173	63,215	365.4	351.1	372.9	358.1	376.3
Olathe, KS	172	40,929	238.0	234.1	239.8	244.3	244.3
Overland Park, KS	250	64,728	258.9	262.7	250.4	249.3	244.4
Peoria, AZ	191	53,502	280.1	304.0			
Plano, TX	348	100,577	289.0	300.4	312.6	314.8	314.8
Richardson, TX	151	51,434	340.6	379.3	333.3	348.4	348.4
San Angelo, TX	165	53,892	326.6	305.1	298.1	321.8	321.8
Springfield, MO	331	88,458	267.2	267.0	255.2	246.3	246.3
Average	**241**	**77,733**	**328.8**	**342.8**	**343.8**	**336.6**	**336.5**

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

Benchmark City Survey - 2013 Data

Calls For Service Per First Responder, 2-Year Comparison
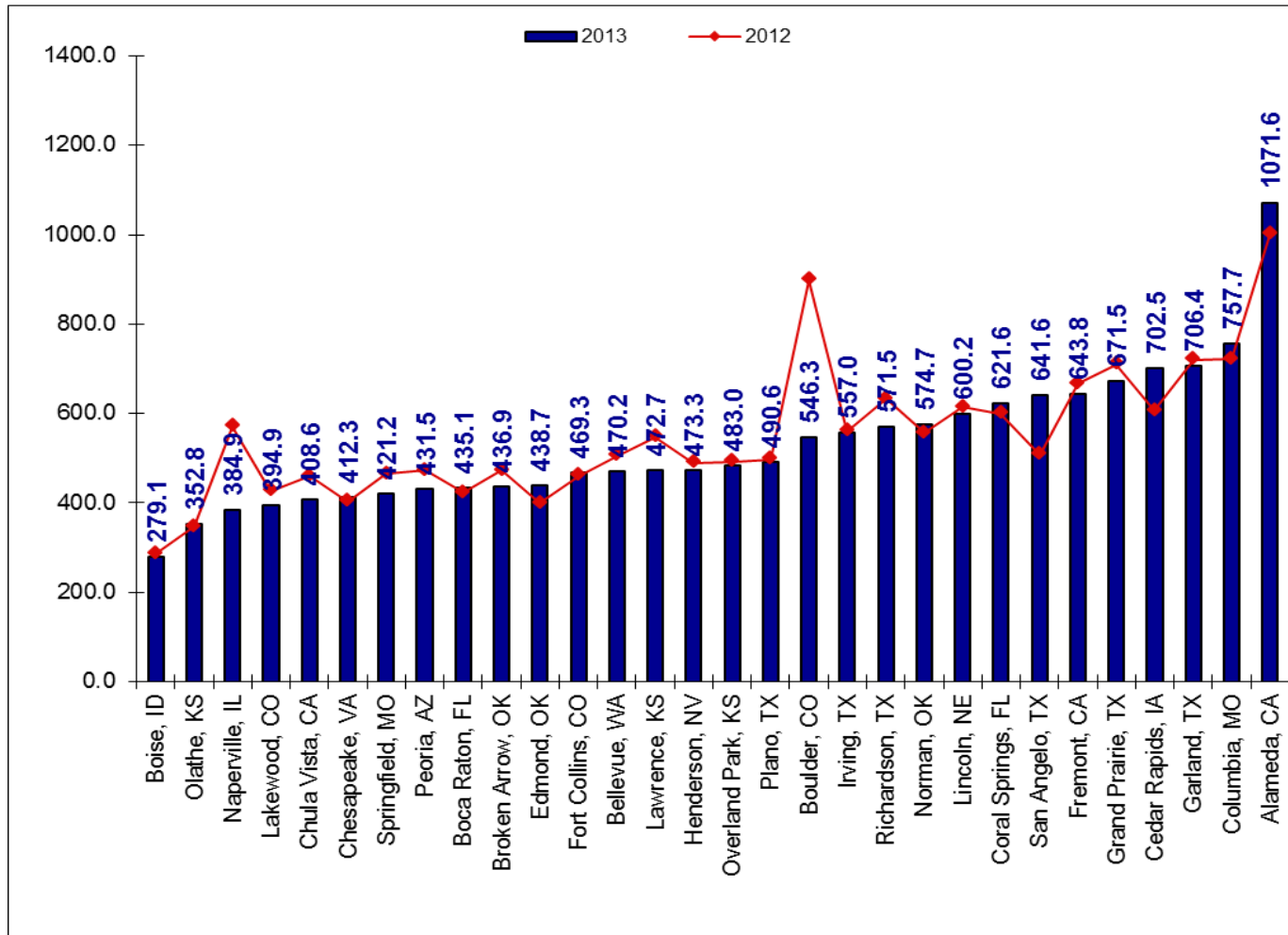
2013 Average Calls For Service Per First Responder is 530.7

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

Benchmark City Survey - 2013 Data

Calls For Service Per First Responder, 5-Year Comparison

2013 Average Calls For Service Per First Responder is 530.7

City Name	First Responders	Total Calls For Service	2013	2012	2011	2010	2009
Alameda, CA	48	51,438	1071.6	1000.8	938.0	839.8	833.4
Bellevue, WA	109	51,253	470.2	505.5	416.1	331.0	359.6
Boca Raton, FL	122	53,085	435.1	422.8	439.2	499.5	460.6
Boise, ID	263	73,402	279.1	286.8	280.7	348.6	327.8
Boulder, CO	109	59,552	546.3	898.8	796.3	767.7	762.2
Broken Arrow, OK	80	34,952	436.9	472.4	993.6	968.5	1062.4
Cedar Rapids, IA	123	86,403	702.5	606.2	594.2	648.4	664.3
Chesapeake, VA	309	127,403	412.3	403.6	406.2	408.5	692.0
Chula Vista, CA	161	65,779	408.6	459.8	473.8	460.2	470.1
Columbia, MO	99	75,017	757.7	721.1	746.1	705.3	
Coral Springs, FL	119	73,968	621.6	600.4	610.9	613.1	692.2
Edmond, OK	71	31,151	438.7	399.9	407.8	403.2	391.9
Fort Collins, CO	118	55,377	469.3	461.5	470.7	506.7	553.7
Fremont, CA	115	74,039	643.8	667.2	672.9	764.0	770.0
Garland, TX	210	148,352	706.4	720.2	749.3	643.6	711.8
Grand Prairie, TX	148	99,385	671.5	710.3	914.3		
Henderson, NV	222	105,083	473.3	489.8	469.5	428.0	467.3
Irving, TX	203	113,074	557.0	560.8	565.3	570.7	601.7
Lakewood, CO	171	67,520	394.9	426.3	405.1	385.8	374.7
Lawrence, KS	105	49,630	472.7	547.9	523.1	590.7	631.9
Lincoln, NE	200	120,049	600.2	614.3	624.8	647.7	622.8
Naperville, IL	114	43,884	384.9	571.6	389.5	344.5	417.6
Norman, OK	110	63,215	574.7	556.0	583.5	585.0	595.3
Olathe, KS	116	40,929	352.8	347.1	351.4	360.2	388.5
Overland Park, KS	134	64,728	483.0	492.0	463.4	420.4	429.2
Peoria, AZ	124	53,502	431.5	472.4			
Plano, TX	205	100,577	490.6	498.3	525.1	528.8	555.8
Richardson, TX	90	51,434	571.5	632.1	555.5	600.8	625.7
San Angelo, TX	84	53,892	641.6	508.6	523.3	516.8	454.2
Springfield, MO	210	88,458	421.2	465.2	426.6	466.8	396.2
Average	**143**	**72,551**	**530.7**	**550.7**	**562.6**	**548.4**	**567.1**

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

A Coalition for Mutual Support
Benchmark City Survey - 2013 Data

Top Five Calls For Service By Type

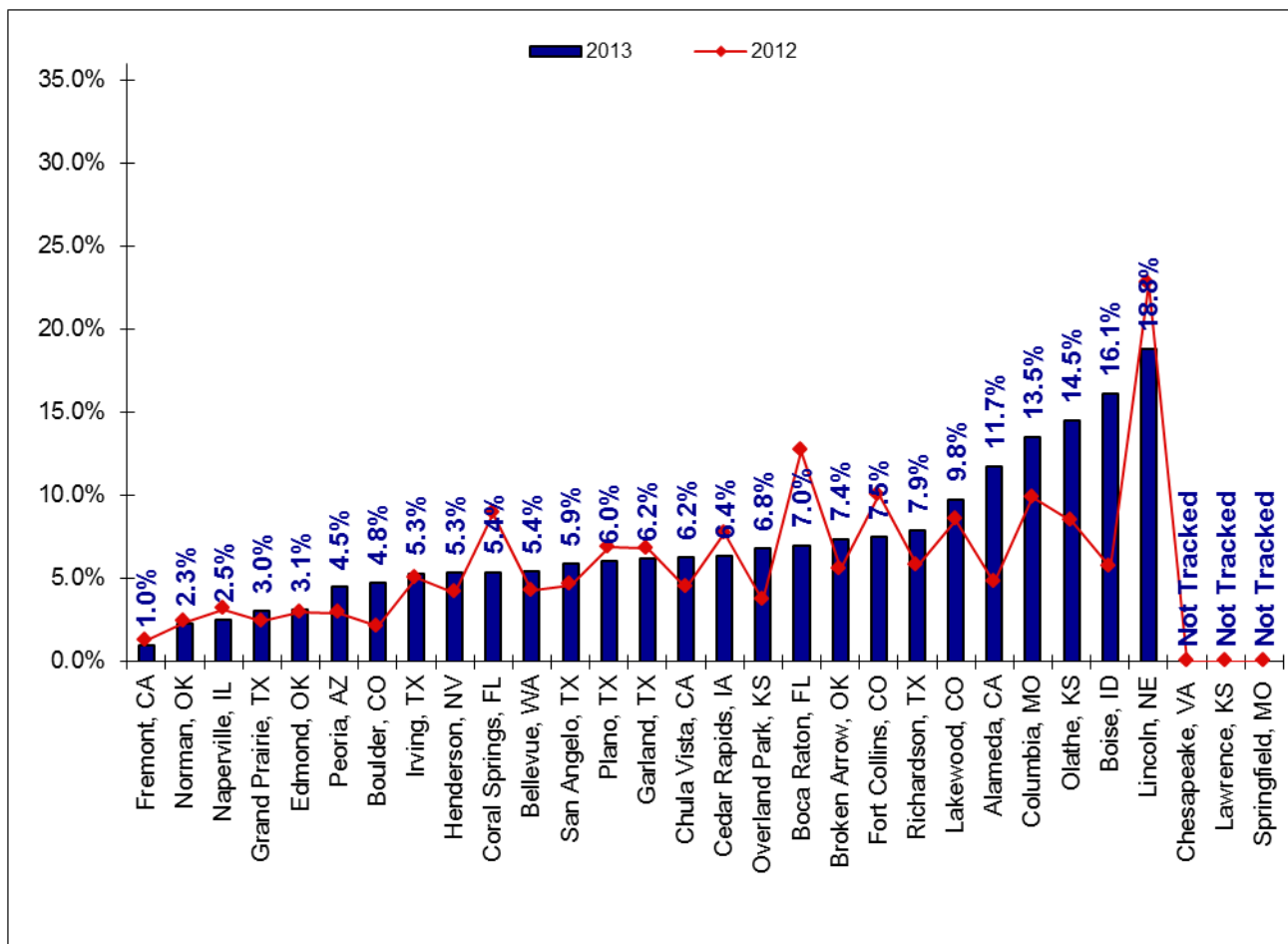| Top Five Calls For Service	Traffic Related Incidents				
	Non-Domestic and Domestic Disturbances				
	Suspicious Activity/Person/Vehicle				
	Alarms				
	Welfare Check/Medical Calls				
City Name	#1	#2	#3	#4	#5
Alameda, CA	911	Traffic Stop Calls	Park/Walk/Talk	Disturbance Calls	Parking Problem
Bellevue, WA	Alarms	911	Assist	Traffic	Suspicious Circumstances
Boca Raton, FL	Alarms	Suspicious Incidents	Traffic Crashes	Distrubances	Civil Matters
Boise, ID	Welfare Check	Accident - Non-injury	Suspicious Vehicle	Property Check	Burglary Alarm
Boulder, CO	Medical Calls	Animal call	Welfare Check	Property Damage Accident	Code Enforcement
Broken Arrow, OK	alarm	Traffic Collisions	Domestic Disturbances	Suspicious person/vehicles	Disturbance/fights /noise
Cedar Rapids, IA	Noise disturbances	Susp Persons/vehicles	Domestic disturbances	Disturbances (other)	Theft
Chesapeake, VA	Traffic Related incidents	Burglar Alarms	Miscellaneous	Domestics	Accidents
Chula Vista, CA	False Burglary Alarm	Disturbance - Person	Domestic Violence	Traffic Collision	Petty Theft <=$950
Columbia, MO	911 Check	Law Alarm	Disturbance	Larceny	Check Subject
Coral Springs, FL	Audible Alarms	Police Service Call	Suspicious Vehicle	Suspicious Person	Vehicle Accident
Edmond, OK	Loud Alarm	Motorist Assist	Check Welfare	Receive information	Domestic In Progress
Fort Collins, CO	Traffic Complaint	Suspicious Circumstances	Assist Other Agency	Disturbance	Motor Vehicle Accident - No Injuries
Fremont, CA	Suspicious Circumstances	Disturbance	Check Welfare Of	Suspicious Person	Trraffic Hazard
Garland, TX	Disturbance	Alarms	Domestic	Suspicious Activity	Accidents
Grand Prairie, TX	Burglar Alarm	Disturbance	Stranded Motorist	Domestic	Noise
Henderson, NV	Other Disturbance	Assist Citizen	Family Disturbance	Suspicious Circumstance	Suspicious Person
Irving, TX	Alarms	911	Suspicious Persons	Traffic Hazards	Disturbance Calls
Lakewood, CO	Medical Related	Alarm	Suspicious Activity	Accident	Disturbance
Lawrence, KS	Medicals	Request to Speak w/ Teleserve	Request to Speak w/ Officer	Alarms	Traffic Accidents
Lincoln, NE	Disturbance	Misc.	Accidents	Larceny (Theft)	Special Service
Naperville, IL	Suspicious vehicle/person/incident	Animal call	Accident non-injury	Lockout assist	Parking complaint
Norman, OK	Alarm	Contact a Subject	Disturbance / Domestic	Suspicious	Larceny Report
Olathe, KS	Medical	Accident	Distrurbance	Alarm	Suspicious Activity
Overland Park, KS	Traffic Calls	Traffic Crashes	Alarm Calls	911 Calls	Medical Calls
Peoria, AZ	Suspicious Circumstance	Check Welfare	Alarm - Residential	Accident - No Injuries	Follow Up
Plano, TX	Burglar Alarm	Traffic Crash	Meet Complainant	Motorist Assist	Disturbance
Richardson, TX	Burglar Alarms	Disturbance (General)	Minor Accidents	Suspicious Person	Miscellaneous (Meet
San Angelo, TX	Domestic Disturbance	Burglary Alarm	Receive Information	MVA - Minor	Civil Disturbance
Springfield, MO	CHECK WELL-BEING	CHECK PERSON	VEH ACCIDENT, ALL	DISTURBANCE, GENERAL	DOMESTIC DISTURBANCE

NOTE: Call types were modified slightly to provide consistency among the cities. The actual call type is recorded in the Survey Master Worksheet.

Benchmark City Survey - 2013 Data

Percent of Recovered Stolen Property (not vehicles), 2-Year Comparison

2013 Average Percent of Recovered Property is 7.2%

Note: Percentage of recovered property is based on the property value.

Benchmark City Survey - 2013 Data

Percent of Recovered Stolen Property (not vehicles), 5-Year Comparison

2013 Average Percent of Recovered Property is 7.2%

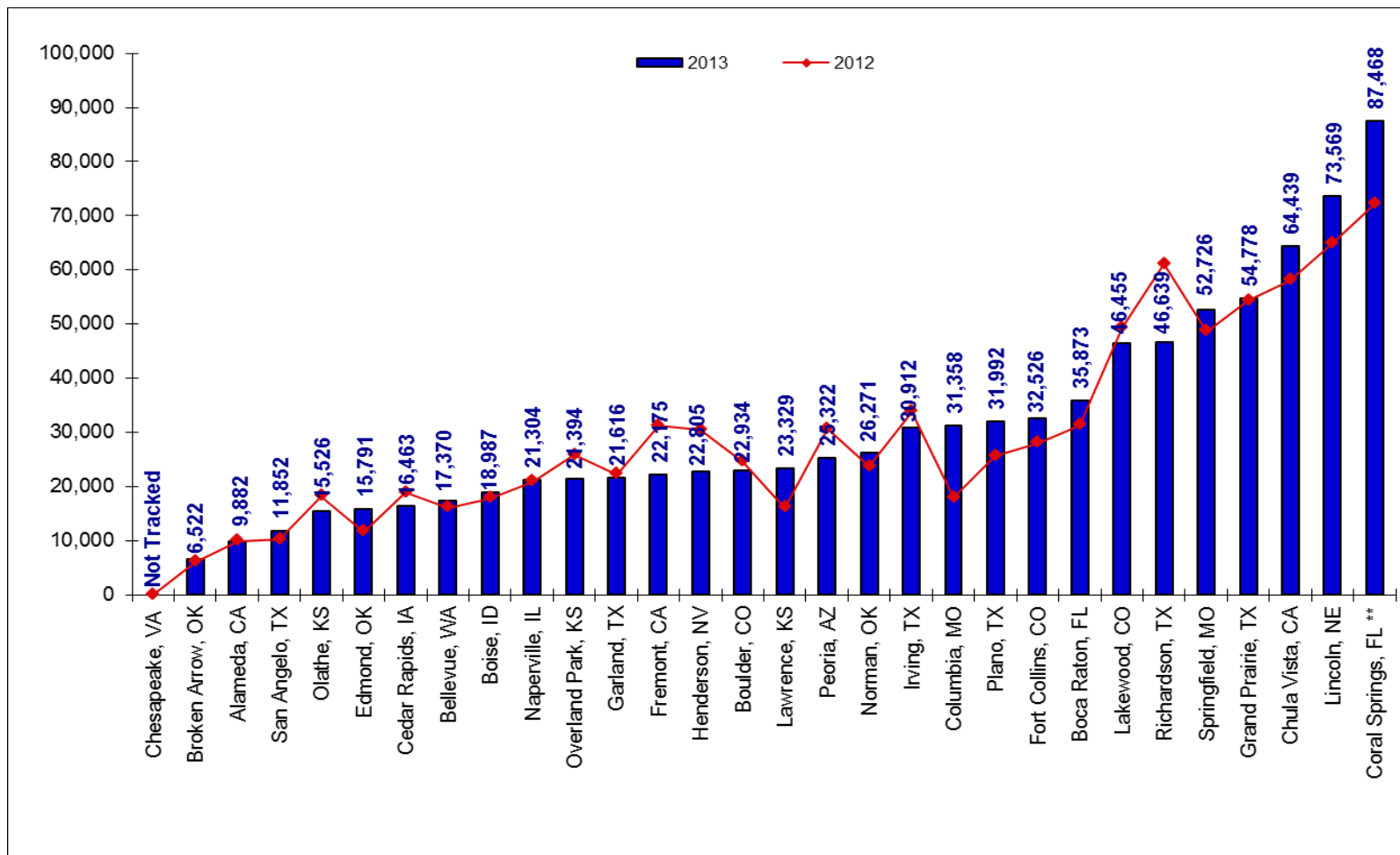| City Name	Stolen Property (excluding vehicles)	Recovered Property (excluding vehicles)	2013	2012	2011	2010	2009
Alameda, CA	$3,047,680	$357,628	11.7%	4.8%	6.1%	3.8%	4.1%
Bellevue, WA	$5,143,947	$278,352	5.4%	4.2%	6.2%	6.8%	5.2%
Boca Raton, FL	$4,992,279	$348,878	7.0%	12.7%	7.8%	11.1%	3.7%
Boise, ID	$4,326,030	$697,054	16.1%	5.7%	8.7%	14.1%	12.1%
Boulder, CO	$5,826,554	$277,334	4.8%	2.1%	6.6%	3.9%	4.4%
Broken Arrow, OK	$2,938,610	$216,772	7.4%	5.6%	4.5%	7.1%	4.4%
Cedar Rapids, IA	$4,798,701	$305,745	6.4%	7.7%	5.4%	7.1%	5.2%
Chesapeake, VA	Not Tracked	Not Tracked	Not Tracked	Not Tracked			
Chula Vista, CA	$6,818,164	$425,383	6.2%	4.4%	3.8%	2.9%	4.8%
Columbia, MO	$3,477,683	$468,216	13.5%	9.9%	13.2%	10.0%	
Coral Springs, FL	$4,061,598	$218,545	5.4%	8.9%	4.0%	7.1%	4.8%
Edmond, OK	$2,171,489	$67,413	3.1%	3.0%	3.1%	12.3%	2.3%
Fort Collins, CO	$3,478,754	$260,259	7.5%	10.0%	6.5%	6.3%	3.7%
Fremont, CA	$11,983,574	$114,062	1.0%	1.3%	1.8%	2.8%	2.0%
Garland, TX	$12,436,192	$768,351	6.2%	6.8%	7.9%	6.6%	10.8%
Grand Prairie, TX	$11,140,589	$338,341	3.0%	2.4%	29.1%		
Henderson, NV	$13,377,185	$711,043	5.3%	4.1%	5.5%	5.4%	10.8%
Irving, TX	$9,456,237	$501,239	5.3%	5.0%	4.9%	4.6%	5.7%
Lakewood, CO	$4,574,309	$446,214	9.8%	8.5%	9.3%	9.3%	7.3%
Lawrence, KS	Not Tracked	Not Tracked	Not Tracked	Not Tracked			
Lincoln, NE	$4,272,638	$802,988	18.8%	22.7%	19.4%	18.0%	18.5%
Naperville, IL	$2,539,105	$63,638	2.5%	3.1%	3.1%	36.1%	
Norman, OK	$4,620,420	$104,814	2.3%	2.4%	2.8%	3.6%	3.9%
Olathe, KS	$2,355,134	$340,737	14.5%	8.4%	5.0%	5.7%	13.0%
Overland Park, KS	$4,222,741	$286,605	6.8%	3.7%	8.3%	7.8%	7.9%
Peoria, AZ	$5,374,461	$241,506	4.5%	2.9%			
Plano, TX	$8,584,079	$517,861	6.0%	6.9%	7.4%	7.8%	5.9%
Richardson, TX	$6,876,187	$539,818	7.9%	5.7%	5.3%	7.4%	5.6%
San Angelo, TX	$3,893,057	$229,633	5.9%	4.6%	5.7%	5.8%	5.7%
Springfield, MO	$5,394,052	Not Tracked	Not Tracked	Not Tracked			
Average	**$5,792,195**	**$367,720**	**7.2%**	**6.2%**	**7.4%**	**8.5%**	**6.6%**

Note: Percentage of recovered property is based on the property value.

Benchmark City Survey - 2013 Data

Property Unit Workload (Items Processed), 2-Year Comparison

2013 Average Number of Items Processed is 29,315

*** Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

Benchmark City Survey - 2013 Data

Property Unit Workload (Items Processed)

2013 Average Number of Items Processed is 31,320

City Name	Number of items that flowed through the Property Room	Number of items taken in	Number of items released to owner	Number of items released for court	Number of items destroyed or disposed of
Alameda, CA	9,882	5,553	982	58	3,289
Bellevue, WA	17,370	10,624	880	200	5,666
Boca Raton, FL	35,873	20,779	1,053	31	14,010
Boise, ID	18,987	12,280	1,765	93	4,849
Boulder, CO	22,934	12,532	2,772	0	7,630
Broken Arrow, OK	6,522	4,601	282	184	1,455
Cedar Rapids, IA	16,463	12,472	1,396	Not Tracked	2,595
Chesapeake, VA	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	64,439	37,940	3,460	198	22,841
Columbia, MO	31,358	15,982	770	2,528	12,078
Coral Springs, FL **	87,468	38,367	1,750	117	47,234
Edmond, OK	15,791	8,317	1,215	Not Tracked	6,259
Fort Collins, CO	32,526	20,984	1,756	200	9,586
Fremont, CA	22,175	11,079	1,009	79	10,008
Garland, TX	21,616	12,833	1,153	1,490	6,140
Grand Prairie, TX	54,778	42,686	2,112	67	9,913
Henderson, NV	22,805	8,522	1,245	2,526	10,512
Irving, TX	30,912	19,030	5,908	Not Tracked	5,974
Lakewood, CO	46,455	30,006	5,341	Not tracked	11,108
Lawrence, KS	23,329	11,896	813	156	10,464
Lincoln, NE	73,569	35,744	2,218	Not Tracked	35,607
Naperville, IL	21,304	9,282	734	200	11,088
Norman, OK	26,271	12,925	923	40	12,383
Olathe, KS	15,526	8,707	1,105	448	5,266
Overland Park, KS	21,394	11,722	1,003	1,795	6,874
Peoria, AZ	25,322	13,333	1,453	300	10,236
Plano, TX	31,992	16,061	774	1,971	13,186
Richardson, TX	46,639	21,943	7,249	168	17,279
San Angelo, TX	11,852	6,704	613	N/A	4,535
Springfield, MO	52,726	35,143	1,215	1,265	15,103
Average	**29,315**	**16,774**	**1,829**	**636**	**10,212**

*** Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

Benchmark City Survey - 2013 Data

Police Dogs

2013 Average Number of Police Dogs is 5.0

City Name	Assigned Police Dogs	Patrol	Narcotics	Explosives	Accelerants	Cadaver	Average years of experience for Police Dogs	Dog bites by Police Dogs	Apprehensions credited to Police Dogs	Drug finds (positive hits) by Police Dogs	Bomb searches by Police Dogs
Alameda, CA	1	Yes	Yes	No	No	No	2.3	0	8	8	0
Bellevue, WA	3	Yes	Yes	No	No	No	4.3	6	37	12	None
Boca Raton, FL	3	Yes	Yes	Yes	No	No	2.5	0	5	Not Tracked	41
Boise, ID	12	Yes	Yes	Yes	No	No	4.0	4	33	Not Tracked	280
Boulder, CO	No Program	No	No	No	No	No	0.0	0	0	0	0
Broken Arrow, OK	4	Yes	Yes	No	No	No	5.5	1	8	192	0
Cedar Rapids, IA	7	Yes	Yes	Yes	Yes	No	7.0	3	37	551	11
Chesapeake, VA	9	yes	yes	yes	no	no	5.0	6	47	307	26
Chula Vista, CA	6	Yes	Yes	No	No	No	4.0	3	63	63	0
Columbia, MO	3	yes	yes	no	no	no	5.0	0	4	211	0
Coral Springs, FL	7	Yes	Yes	No	No	No	2.5	11	72	219	No Bomb Dog
Edmond, OK	4	Yes	yes	Yes	No	No	6.5	0	6	134	15
Fort Collins, CO	4	Yes	Yes	No	No	No	3.0	4	8	80	0
Fremont, CA	4	Yes	Yes	No	No	No	4.0	6	20	5	0
Garland, TX	2	Yes	Yes	No	No	No	2.0	7	42	94	0
Grand Prairie, TX	3	Yes	Yes	No	No	No	5.0	3	17	173	0
Henderson, NV	10	Yes	Yes	No	No	No	3.0	4	22	74	0
Irving, TX	2	Yes	Yes	No	No	No	4.0	3	16	147	0
Lakewood, CO	3	Yes	Yes	No	No	No	>1	0	20	24	0
Lawrence, KS	0	0	0	0	0	0	0.0	0	0	0	0
Lincoln, NE	5	Yes	Yes	No	No	No	3.8	1	27	Not Tracked	0
Naperville, IL	3	yes	yes	no	no	no	4.0	0	0	241	0
Norman, OK	4	Yes	Yes	No	No	No	3.5	0	15	67	0
Olathe, KS	4	Yes	Yes	No	No	No	6.0	0	11	163	0
Overland Park, KS	3	Yes	Yes	Yes	No	No	6.0	0	22	73	22
Peoria, AZ	3	Yes	Yes	No	No	No	5.0	5	55	90	0
Plano, TX	3	Yes	Yes	No	No	No	5.0	1	29	68	0
Richardson, TX	2	Yes	Yes	No	No	No	3.0	0	23	142	0
San Angelo, TX	4	Yes	Yes	No	No	No	3.6	1	9	125	0
Springfield, MO	6	Yes	Yes	No	No	No	1.6	5	40	62	Not Tracked
Average	5.0						4.4	3.0	27.8	151.1	19.8

Benchmark City Survey - 2013 Data
Response to Resistance/Aggression

City Name	Precautionary Force	Verbal Direction	Empty Hand Control	Intermediate Weapon	Impact Weapon	Lethal Force
Alameda, CA	Not Tracked	Not Tracked	21	4	8	0
Bellevue, WA	18	Not Tracked	131	3	1	1
Boca Raton, FL	0	0	73	0	9	2
Boise, ID	Not Tracked	46	221	6	12	0
Boulder, CO	50	Not Tracked	40	1	17	1
Broken Arrow, OK	Not Tracked	21	18	1	11	0
Cedar Rapids, IA	42	Not Tracked	222	2	32	1
Chesapeake, VA	Not Tracked	Not Tracked	16	20	17	0
Chula Vista, CA **	Not Tracked	Not Tracked	176	1	25	0
Columbia, MO	178	Not Tracked	359	41	42	0
Coral Springs, FL	Not Tracked	Not Tracked	32	Not Authorized	26	3
Edmond, OK	Not Tracked	Not Tracked	Not Tracked	0	16	0
Fort Collins, CO	Not Tracked	Not Tracked	198	47	15	1
Fremont, CA	318	68	101	1	31	1
Garland, TX	Not Tracked	138	150	23	4	3
Grand Prairie, TX	Not Tracked	Not Tracked	26	1	51	5
Henderson, NV	Not Tracked	Not Tracked	337	6	34	4
Irving, TX	Not Tracked	Not Tracked	106	1	75	1
Lakewood, CO	Not tracked	Not tracked	42	1	18	2
Lawrence, KS	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked	0
Lincoln, NE	Not Tracked	Not Tracked	11	5	23	0
Naperville, IL	Not Tracked	Not Tracked	3	0	9	0
Norman, OK	0	Not Tracked	12	0	32	1
Olathe, KS	97	Not Tracked	36	2	22	1
Overland Park, KS	151	287	130	3	32	1
Peoria, AZ	Not Tracked	Not Tracked	49	0	15	2
Plano, TX	201	88	115	14	5	2
Richardson, TX	Not Tracked	Not Tracked	3	5	1	1
San Angelo, TX	341	268	423	1	17	0
Springfield, MO	Not Tracked	Not Tracked	173	27	134	4
Average	**126.9**	**114.5**	**115.1**	**7.7**	**25.3**	**1.2**

Benchmark City Survey - 2013 Data
Tasers

City Name	Percentage of Officers Authorized to Carry Tasers	Number of Taser Displays	Number of Taser Deployments	Number of Adverse Reactions to Taser Deployments
Alameda, CA	0.0%	Not Authorized	0	0
Bellevue, WA	64.0%	Not Tracked	11	0
Boca Raton, FL	100.0%	Not Tracked	9	0
Boise, ID	80.0%	13	10	Not Tracked
Boulder, CO	98.0%	25	16	N/A
Broken Arrow, OK	96.0%	Not Tracked	10	0
Cedar Rapids, IA	77.0%	8	22	0
Chesapeake, VA	34.0%	7	17	0
Chula Vista, CA	100.0%	Not Tracked	20	0
Columbia, MO	97.0%	31	8	0
Coral Springs, FL	100.0%	Not Tracked	26	0
Edmond, OK	69.0%	Not Tracked	16	0
Fort Collins, CO	85.0%	0	1	0
Fremont, CA	100.0%	34	17	0
Garland, TX	86.0%	Not Tracked	58	0
Grand Prairie, TX	96.0%	Not Tracked	51	0
Henderson, NV	100.0%	Not Tracked	33	Not Tracked
Irving, TX	70.0%	34	40	0
Lakewood, CO	100.0%	Not tracked	13	1
Lawrence, KS	98.0%	16	10	0
Lincoln, NE	81.0%	Not Tracked	22	0
Naperville, IL	80.0%	Not Tracked	9	0
Norman, OK	94.0%	32	25	0
Olathe, KS	85.5%	33	9	0
Overland Park, KS	72.0%	28	6	0
Peoria, AZ	100.0%	10	16	0
Plano, TX	59.0%	10	3	
Richardson, TX	64.0%	0	1	None
San Angelo, TX	84.0%	18	17	0
Springfield, MO	78.0%	Not Tracked	117	0

Benchmark City Survey - 2013 Data
Citizen Complaints / Department Employees

City Name	Total Complaints	Citizen Complaints against Sworn					Citizen Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Alameda, CA	8	8	3	5	0	0	0	0	0	0	0
Bellevue, WA	10	9	3	4	0	2	1	1	0	0	0
Boca Raton, FL	3	3	1	0	2	0	0	0	0	0	0
Boise, ID	203	203	27	60	103	13	0	0	0	0	0
Boulder, CO	3	3	1	2	0	0	0	0	0	0	0
Broken Arrow, OK	6	5	1	0	4	0	1	0	1	0	0
Cedar Rapids, IA	40	40	4	33	3	0	0	0	0	0	0
Chesapeake, VA	51	51	19	8	15	9	0	0	0	0	0
Chula Vista, CA	18	17	3	6	4	4	1	0	1	0	0
Columbia, MO	40	39	8	6	23	2	1	1	0	0	0
Coral Springs, FL	8	8	1	2	3	2	0	0	0	0	0
Edmond, OK	4	4	1	1	1	1	0	0	0	0	0
Fort Collins, CO	3	2	0	1	1	0	1	0	0	0	1
Fremont, CA	14	14	1	4	8	1	0	0	0	0	0
Garland, TX	9	7	1	6	0	0	2	0	1	0	1
Grand Prairie, TX	16	16	2	3	10	1	0	0	0	0	0
Henderson, NV**	65	65	7	29	19	10	0	Not investigated	Not investigated	Not investigated	Not investigated
Irving, TX	4	3	3	0	0	0	1	1	0	0	0
Lakewood, CO	39	34	7	1	23	3	5	2	3	0	0
Lawrence, KS	11	11	0	1	10	0	0	0	0	0	0
Lincoln, NE	6	5	0	4	1	0	1	1	0	0	0
Naperville, IL	9	6	2	0	4	0	3	2	1	0	0
Norman, OK	55	48	11	32	5	0	7	2	3	2	0
Olathe, KS	6	6	0	6	0	0	0	0	0	0	0
Overland Park, KS	57	57	13	34	8	2	0	0	0	0	0
Peoria, AZ	2	2	1	0	0	1	0	0	0	0	0
Plano, TX	83	82	3	65	14	0	1	0	1	0	0
Richardson, TX	8	7	0	2	5	0	1	0	0	1	0
San Angelo, TX	16	16	1	15	0	0	0	0	0	0	0
Springfield, MO	137	135	4	111	14	6	2	1	1	0	0
Average	31.1	30.2	4.3	14.7	9.3	1.9	0.9	0.4	0.4	0.1	0.1

Founded: evidence shows the employee was at fault.
Unfounded: evidence shows the employee was NOT at fault.
Not Substantiated: evidence shows the claim has no merit/didn't happen.

**Union rules prohibit investigation by Internal Affairs Bureau

Section B - General

A Coalition for Mutual Support
Benchmark City Survey - 2013 Data
Internal Complaints / Department Employees

City Name	Total Complaints	Internal Complaints against Sworn					Internal Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Alameda, CA	0	0	0	0	0	0	0	0	0	0	0
Bellevue, WA	12	12	9	2	0	1	0	0	0	0	0
Boca Raton, FL	4	4	1	1	0	2	0	0	0	0	0
Boise, ID	94	90	61	12	13	4	4	2	0	2	0
Boulder, CO	8	6	6	0	0	0	2	2	0	0	0
Broken Arrow, OK	13	11	10	0	1	0	2	2	0	0	0
Cedar Rapids, IA	1	1	0	1	0	0	0	0	0	0	0
Chesapeake, VA	57	35	28	0	2	5	22	14	4	1	3
Chula Vista, CA	23	20	15	1	0	4	3	3	0	0	0
Columbia, MO	7	7	6	0	1	0	0	0	0	0	0
Coral Springs, FL	4	4	1	0	0	3	0	0	0	0	0
Edmond, OK	2	1	1	0	0	0	1	1	0	0	0
Fort Collins, CO	6	5	0	1	2	2	1	0	0	0	1
Fremont, CA	6	6	3	2	1	0	0	0	0	0	0
Garland, TX	31	22	10	8	0	4	9	4	2	0	3
Grand Prairie, TX	14	12	10	1	0	1	2	2	0	0	0
Henderson, NV	33	33	14	8	4	7	0	0	0	See Remarks	0
Irving, TX	28	21	19	2	0	0	7	4	2	0	1
Lakewood, CO	10	8	5	1	1	1	2	0	0	2	0
Lawrence, KS	12	10	8	0	2	0	2	1	0	1	0
Lincoln, NE	1	1	1	0	0	0	0	0	0	0	0
Naperville, IL	14	9	6	0	0	3	5	3	1	1	0
Norman, OK	18	15	8	2	5	0	3	2	1	0	0
Olathe, KS	7	6	5	0	1	0	1	1	0	0	0
Overland Park, KS	15	9	2	4	3	0	6	6	0	0	0
Peoria, AZ	4	4	2	2	0	0	0	0	0	0	0
Plano, TX	24	19	15	2	2	0	5	3	0	2	0
Richardson, TX	3	3	2	1	0	0	0	0	0	0	0
San Angelo, TX	28	23	20	1	1	1	5	4	0	1	0
Springfield, MO	17	15	4	1	2	8	2	2	0	0	0
Average	**16.5**	**13.7**	**9.1**	**1.8**	**1.4**	**1.5**	**2.8**	**1.9**	**0.3**	**0.3**	**0.3**

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

Benchmark City Survey - 2013 Data
Top Three Reasons for Citizen Complaints

Unprofessional Conduct/Behavior			
Excessive Use Of Force			
Improper procedure/performance of duty			
City Name	#1	#2	#3
Alameda, CA	Performance of Duty	Unprofessional Conduct	Force
Bellevue, WA	Judgement	Duty Responsibilities	Courtesy
Boca Raton, FL	Failed to Report	Conduct Unbecoming	Use of Force
Boise, ID	Unprofessional Conduct	Procedural	Use of Force
Boulder, CO	Conformance with Laws	Compliance with Values, General orders	Conduct
Broken Arrow, OK	Rudeness / Demeanor	Quality of Service	Excessive Force
Cedar Rapids, IA	Unprofessional Conduct	Use of Force	Policy Violations
Chesapeake, VA	Operational Procedures	Discourtesy	Excessive Force
Chula Vista, CA	Rude	Excessive Force	Poor Investigation
Columbia, MO	Unsafe Driving	Duty to be Courteous	Initial Investigation
Coral Springs, FL	Excessive Force	Discourtesy	Biased Based Profiling/ Improper Search
Edmond, OK	Unprofessional Conduct	Racial Profiling	Not Tracked
Fort Collins, CO	Excessive Force	Expectations of Conduct	Conduct Unbecoming
Fremont, CA	Rude/Unprofessional Behavior	Canon Violations	Excessive Force
Garland, TX	Unprofessional Conduct	Language	Harassment
Grand Prairie, TX	Excessive/Unnecessary Use of Force	Discourtesy	Code of Conduct
Henderson, NV	Conduct Unbecoming	Use of Force	Attentiveness To Duty
Irving, TX	Dereliction of Duty	Prohibited Conduct	Emergency Response
Lakewood, CO	Not Tracked	Not Tracked	Not Tracked
Lawrence, KS	Use of Force	Racial Profiling	Unprofessional Conduct
Lincoln, NE	Unprofessional Conduct	Excessive Force	Dissatisfied with Investigation
Naperville, IL	Inattention to duty	Conduct and behavior	Not applicable
Norman, OK	Unprofessional Conduct	Constitutional Rights	Misfeasance
Olathe, KS	Performance	Procedural	Rudeness
Overland Park, KS	Unprofessional Conduct	Poor Service	Procedural
Peoria, AZ	Rudeness	Unsatisfactory Performance	Unprofessional Conduct
Plano, TX	Courtesy	Police Action Based on Legal Justification	Conduct Unbecoming an Officer tied with Performance of the Duties of a Police Officer
Richardson, TX	Disrespectful	Excessive Force	Illegal Search
San Angelo, TX	Courtesy	Preliminary Investigation	Inappropriate or Unnecessary Use of Force
Springfield, MO	Improper Procedure	Discourtesy	Lack of Service

NOTE: Complaint types were modified slightly to provide consistency among the responses.
The actual complaint type is recorded in the Survey Master Worksheet.

Section B - General

Benchmark City Survey - 2013 Data
Top Three Causes of Officer Injury

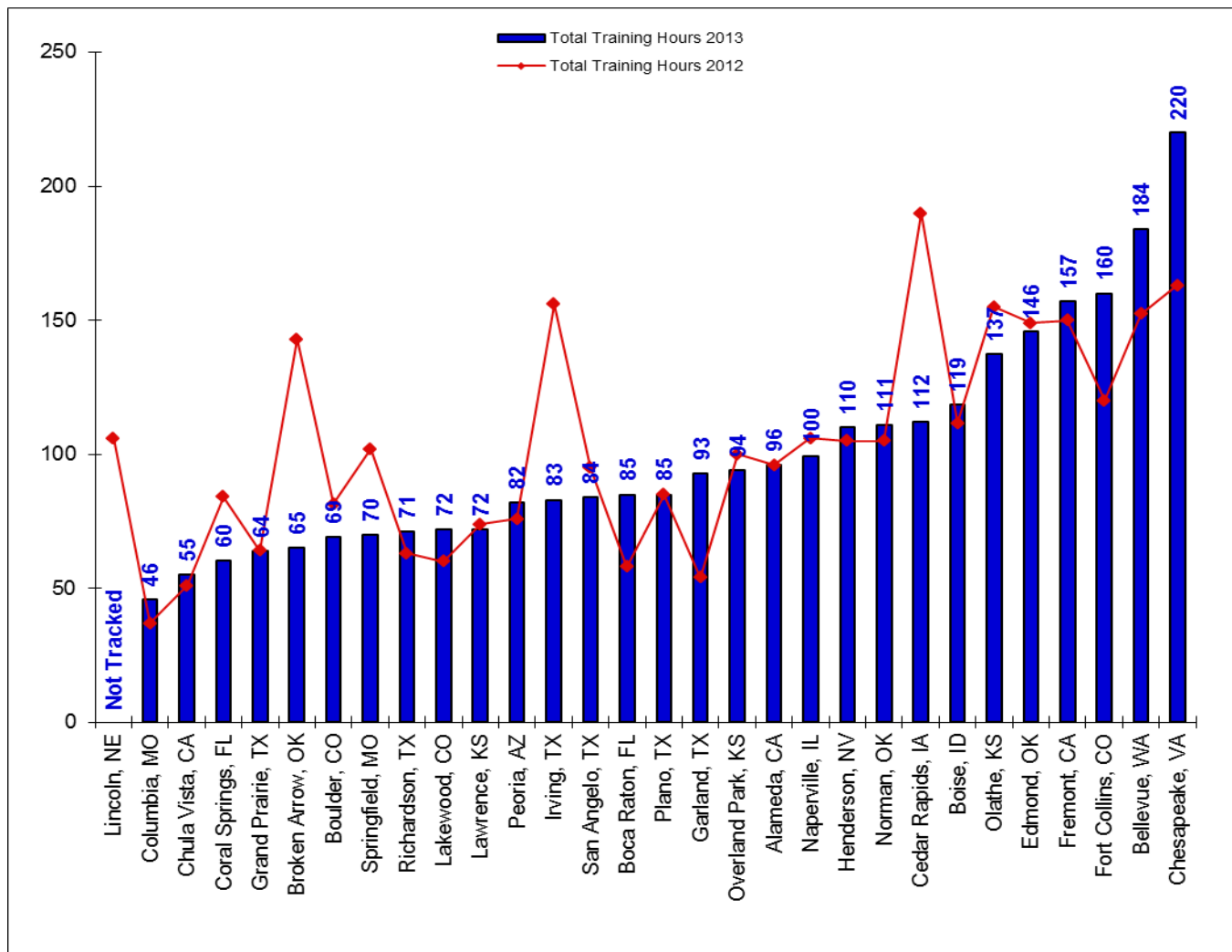| City Name	#1	#2	#3
Apprehension of a suspect			
Training			
Slip/Fall/Tripping/injuries not related to auto accidents or physical altercations			
Alameda, CA	Arrests	Training	Presumptive
Bellevue, WA	Struggle with Suspect	Training/Exposure to Disease	Vehicle Incident
Boca Raton, FL	Crashes	Combative Subject	Exposure
Boise, ID	Arrests/Restraining Suspects	Responding	Training
Boulder, CO	Arrests	Misc.	Exposure (blood and communicable diseases)
Broken Arrow, OK	Suspect/Prisoner Restraint	Slip/Fall	Foot Pursuit
Cedar Rapids, IA	Injured while making arrest	Training	Traffic Accidents
Chesapeake, VA	Restraining a Suspect	Police Vehicle accidents	Training incidents
Chula Vista, CA	Physical Fight	Traffic Accident	Day-to Day Work Related
Columbia, MO	Slips & falls	Strain	Altercations with third party
Coral Springs, FL	Exposures	Apprehensions	Physical Training
Edmond, OK	(8) Altercations	(3) Training, (3) Traffic Accidents and (3) Slip - Trip or Falls.	(2) Dog Bites
Fort Collins, CO	Person in the act of a crime	Training	Strain or Sprain
Fremont, CA	Physical Fitness	Chasing & Apprehending Suspects	Training (falls from motorcyle & specialized training)
Garland, TX	Arrests	Training Incidents	Slips, Trips, Falls
Grand Prairie, TX	Vehicle Collision	Slip,Trip,Fall,Arrest	Training
Henderson, NV	Sprain/Strain	Contusion	Bite
Irving, TX	Training	Suspect Apprehension	Traffic Accidents
Lakewood, CO	Apprehensions of Suspects	Tripping or Falling	Training
Lawrence, KS	Not Tracked	Not Tracked	Not Tracked
Lincoln, NE	Subjects Resisting Arrest	Training Injuries	Traffic Accidents
Naperville, IL	Restraining suspect	Motor vehicle accidents	Other activities
Norman, OK	Responding to Call	Training	Other
Olathe, KS	Apprehensions	Training	Routine Duties
Overland Park, KS	Training	Calls for Service	Arrest
Peoria, AZ	Accidents	Exposure	Patrol Incidents
Plano, TX	Arresting Suspect	Call for Service	Training
Richardson, TX	Struggle During Arrest	Training Class	Falls
San Angelo, TX	Arresting a suspect	Searching/ making entry to building/car	Traffic Accident
Springfield, MO	Suspect Resisting	Routine duties (includes slips, trips, falls, lifting, etc)	Training

NOTE: Injury types were modified slightly to provide consistency among the responses.
The actual injury type is recorded on the Survey Master Worksheet.

Benchmark City Survey - 2013 Data

Officer Training Hours, 2-Year Comparison

2013 Average is 96.7 Training Hours Per Officer

Benchmark City Survey - 2011 Data
Officer Training Hours, 5-Year Comparison

2013 Average is 96.7 Training Hours Per Officer
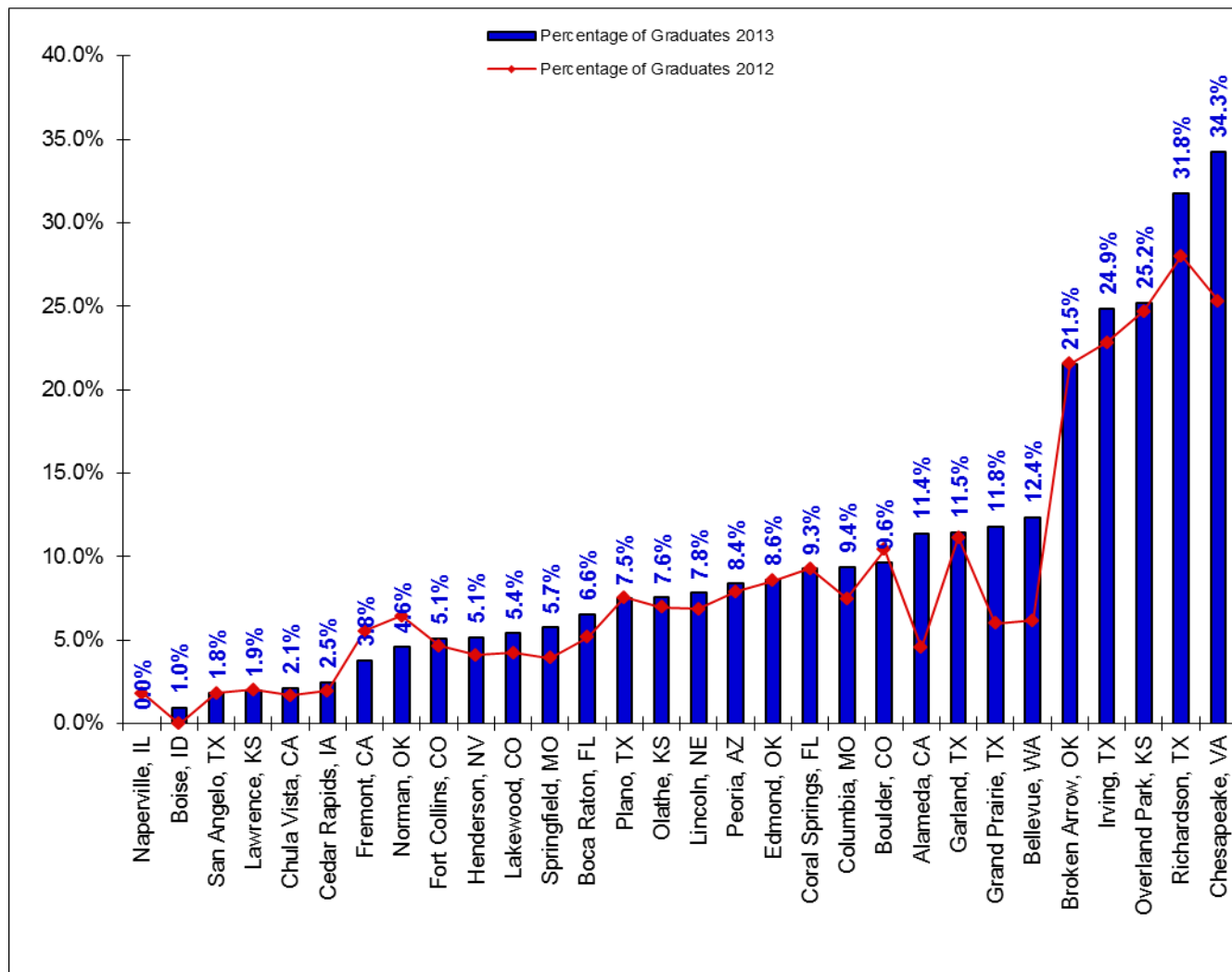
City Name	In-House Training Hours per Officer	Formal Training Hours per Officer	Total Hours 2013	Total Hours 2012	Total Hours 2011	Total Hours 2010	Total Hours 2009
Alameda, CA	24	72	96	96	96	96	96
Bellevue, WA	110	74	184	152	161	142	170
Boca Raton, FL	48	37	85	58	98	146	79
Boise, ID	71	48	119	112	132	114	63
Boulder, CO	49	20	69	82	70	67	54
Broken Arrow, OK	45	20	65	143	52	59	77.37
Cedar Rapids, IA	81	31	112	190	163	131	107
Chesapeake, VA	181	39	220	163	193	233	190
Chula Vista, CA	45	10	55	51	76	100	19
Columbia, MO	40	6	46	37	25	83	
Coral Springs, FL	33	27	60	84	94	76	86
Edmond, OK	146	Not Tracked	146	149	126	130	116
Fort Collins, CO	120	40	160	120	120	120	120
Fremont, CA	85	72	157	150	149	145	152
Garland, TX	66	27	93	54	87	66	91
Grand Prairie, TX	40	24	64	64	48		
Henderson, NV	60	50	110	105	84	94	100
Irving, TX	69	14	83	156	156	156	156
Lakewood, CO	48	24	72	60	66	96	92
Lawrence, KS	47	25	72	74	72	73	106
Lincoln, NE	0	Not Tracked	0	106	100	100	116
Naperville, IL	53	47	100	106	88	110	154
Norman, OK	66	45	111	105	122	120	184
Olathe, KS	72	65	137	155	189	125	135
Overland Park, KS	69	25	94	100	81	80	104
Peoria, AZ	56	26	82	76			
Plano, TX	49	36	85	85	86	85	85
Richardson, TX	55	16	71	63	83	88	38
San Angelo, TX	60	24	84	95	88	181	177
Springfield, MO	55	15	70	102	126	125	40
Average	**64.8**	**34.2**	**96.7**	**103.1**	**104.5**	**112.1**	**107.7**

Benchmark City Survey - 2013 Data

Percent of Officer Graduates of Command Schools, 2-Year Comparison

2013 Average is 9.9% Graduates of Command Schools

Benchmark City Survey - 2013 Data

Percent of Officer Graduates of Command Schools, 5-Year Comparison

2013 Average is 9.9% Graduates of Command Schools

City Name	Authorized Sworn	Command School Graduates	Percentage of Graduates 2013	Percentage of Graduates 2012	Percentage of Graduates 2011	Percentage of Graduates 2010	Percentage of Graduates 2009
Alameda, CA	88	10	11.4%	4.5%	4.5%	8.7%	8.7%
Bellevue, WA	178	22	12.4%	6.2%	9.0%	6.7%	6.6%
Boca Raton, FL	198	13	6.6%	5.2%	5.6%	5.1%	6.6%
Boise, ID	310	3	1.0%	0.0%	10.6%	12.9%	0.3%
Boulder, CO	187	18	9.6%	10.4%	10.4%	10.5%	10.5%
Broken Arrow, OK	130	28	21.5%	21.5%	22.6%	22.6%	21.1%
Cedar Rapids, IA	204	5	2.5%	2.0%	2.0%	2.0%	2.9%
Chesapeake, VA	388	133	34.3%	25.3%	24.8%	31.3%	10.9%
Chula Vista, CA	237	5	2.1%	1.7%	1.7%	0.8%	0.0%
Columbia, MO	160	15	9.4%	7.5%	5.6%	4.4%	
Coral Springs, FL	205	19	9.3%	9.3%	9.4%	8.9%	8.4%
Edmond, OK	116	10	8.6%	8.5%	8.6%	7.8%	7.8%
Fort Collins, CO	197	10	5.1%	4.7%	3.2%	6.5%	6.5%
Fremont, CA	185	7	3.8%	5.6%	0.6%	5.5%	1.6%
Garland, TX	323	37	11.5%	11.1%	10.5%	9.9%	9.3%
Grand Prairie, TX	237	28	11.8%	6.0%	4.8%		
Henderson, NV	389	20	5.1%	4.1%	3.1%	3.8%	3.6%
Irving, TX	346	86	24.9%	22.8%	22.9%	28.1%	22.9%
Lakewood, CO	259	14	5.4%	4.2%	3.9%	3.5%	2.7%
Lawrence, KS	154	3	1.9%	2.0%	1.4%	1.4%	0.7%
Lincoln, NE	320	25	7.8%	6.9%	5.0%	5.0%	6.6%
Naperville, IL	165	0	0.0%	1.8%	0.6%	6.0%	2.9%
Norman, OK	173	8	4.6%	6.4%	6.5%	10.3%	12.7%
Olathe, KS	172	13	7.6%	7.0%	5.9%	3.5%	3.5%
Overland Park, KS	250	63	25.2%	24.7%	24.6%	24.5%	26.7%
Peoria, AZ	191	16	8.4%	7.9%			
Plano, TX	348	26	7.5%	7.5%	11.4%	10.3%	10.0%
Richardson, TX	151	48	31.8%	28.0%	4.7%	3.3%	6.0%
San Angelo, TX	165	3	1.8%	1.8%	1.8%	1.9%	2.5%
Springfield, MO	331	19	5.7%	4.8%	3.9%	3.1%	0.3%
Average	**225**	**24**	**9.9%**	**8.7%**	**7.9%**	**8.9%**	**7.5%**

Benchmark City Survey - 2013 Data
Alarm Data

City Name	Burglar Alarm Ordinance (Yes / No)	Verified Response (Yes / No)	Suspension of Police Response (Yes / No)	Suspension Allowed After How Many Alarms?	Total # Alarm Users	Total # False Alarm Responses
Alameda, CA	Yes	No	No	Suspension Not Permitted	Not Tracked	2322
Bellevue, WA	Yes	No	No	Suspension Not Permitted	Not Tracked	3534
Boca Raton, FL	yes	No	No	Suspension Not Permitted	6187	5595
Boise, ID	Yes	No	No	Suspension Not Permitted	Not Tracked	2726
Boulder, CO	Yes	Yes	No	3 within 6 months	Registration Not Required	2095
Broken Arrow, OK	Yes	Yes	Yes	3 within 90 days	2077	Not Tracked
Cedar Rapids, IA	Yes	No	No	Suspension Not Permitted	3770	2444
Chesapeake, VA	Yes	No	Yes	10	Not Tracked	6579
Chula Vista, CA	Yes	Yes	Yes	3	11000	6121
Columbia, MO	Yes	No	No	Suspension Not Permitted	4783	2999
Coral Springs, FL	Yes	No	Yes	6	15271	4135
Edmond, OK	Yes	No	No	Suspension Not Permitted	Not Tracked	3592
Fort Collins, CO	Yes	No	Yes	2 in 30d/4 in 90d/6 in 180d/8 in 360d	Not Tracked	2273
Fremont, CA	Yes	Yes	Yes	5+ activations over 12-month period	6673	864
Garland, TX	Yes	No	No	Suspension Not Permitted	11842	7999
Grand Prairie, TX	Yes	No	No	Suspension Not Permitted	9108	8381
Henderson, NV	Yes	Yes	No	Suspension Not Permitted	Not Tracked	933
Irving, TX	Yes	No	Yes	12 False Alarms during a permit period	15348	8649
Lakewood, CO	Yes	Yes	Yes	6	Not Tracked	1633
Lawrence, KS	No	No	No	Suspension Not Permitted	Not Tracked	3072
Lincoln, NE	Yes	No	No	Suspension Not Permitted	Not Tracked	2384
Naperville, IL	Yes	Yes	Yes	11	Not Tracked	3410
Norman, OK	Yes	No	Yes	5+	6724	5403
Olathe, KS	Yes	No	Yes	10	5683	1969
Overland Park, KS	Yes	No	Yes	10	21116	4430
Peoria, AZ	Yes	No	No	Suspension Not Permitted	7289	3766
Plano, TX	Yes	No	No	Suspension Not Permitted	25680	12433
Richardson, TX	Yes	No	No	Suspension Not Permitted	8395	4831
San Angelo, TX	Yes	No	Yes	6	5318	2651
Springfield, MO	Yes	No	Yes	12 in a single year	Not Tracked	2832

Note: "False Alarms" are defined as: An alarm activation where the responding offices found no evidence of actual or suspected criminal activity.

Benchmark City Survey - 2013 Data

Grant Programs

City Name	Source	Amount	Purpose
Alameda, CA	UASI Grant	$79,290	Equipment
	State COPS Grant 12/13	$120,081	Supplement Front Line Services
	Tobacco Code Enforcement	$10,000	Code Enforcement
Bellevue, WA	WA State Dept of Commerce	$146,723	Drug Task Force Staffing
	WA Auto Theft Prevention Authority	$196,764	Crime Analysis
	Dept of Homeland Security	$16,225	Emergency Preparedness
Boca Raton, FL	U.S. Dept of Justice Bullet Proof Vest Program 2012	$23,100	Bulletproof Vest
	U.S. Dept of Justice Edward Byrne Memorial Justice Assistance Grant Program 2011	$17, 727	LPR System
	U.S. Dept of Justice Edward Byrne Memorial Justice Assistance Grant Program 2013	$16,378	Variable Message Boards
Boise, ID	Office of Highway Safety (Idaho Transportation Department)	$208,000	Impaired driving, aggressive driving, seatbelt and school zone safety
	Idaho Bureau Homeland Security	$150,000	Citizen Rescue Vehicles
	Edward Byrne Memorial Justice Assistance Grant (DOJ)	$126,159	Records Management System
Boulder, CO	Edward Byrne Memorial Justice Assistant Grant	$23,971	Equipment
	20th Judicial District (Colorado) Victims Assistance Law Enforcement (VALE) Grant	$46,520 of salary and benefits for paid advocate staff	
	US Department of Justice-Community Oriented Policing Services (COPS)	$250,000	Two new officers to increase the Department's Traffic Enforcement Efforts

Benchmark City Survey - 2013 Data

Grant Programs

Broken Arrow, OK	District Attorney's Council (Victims of Crime Act)	$33,130	Fund Victims of Crime advocate
	State of Oklahoma - Hwy Saftey Office (4 Grants)	$75,500	Traffic Safety Education and Enforcement
	Dept. of Justice Justice Assistance Grant	$13,380	Training, Education and Overtime for targeted patrols
Cedar Rapids, IA	Byrne Justice Assistance	$5,200	
	Alcohol Grant 13-410, Task 10	$34,000	
	Interdiction Grant	$5,000	
Chesapeake, VA	VA Dept. of Emergency Management	$54,000	Port Security
	VA Attorney General's Office	$121,977	CIT Training and Tasers
	Bureau of Justice Assistance (BJA)	$112,654	Radar systems, toughpads, CA's Office Community Prosecution Program
Chula Vista, CA	California Office of Traffic Safety	$221,872	Sobriety Checkpoint Program
	California Office of Traffic Safety	$293,000	Selective Traffic Enforcement Program
	Department of Homeland Security	$120,000	Operation Stonegarden
Columbia, MO	US Dept of Transportation-MO DOT-Division of Hwy Safety	$73,469	Full Time DWI Unit
	US Dept of Transportation-MO DOT-Division of Hwy Safety	$25,000	Overtime for DWI Enforcement
	US Dept of Transportation-MO DOT-Division of Hwy Safety	$10,000	Overtime for Hazardous Moving Violations Enforcement
Coral Springs, FL	BJA Recovery Funds	$26,957	Purchase Necessary Equipment for Agency
	BJA Annual Block Grant	$23,588	Purchase Necessary Equipment for Agency
	BJA Annual Block Grant	$19,057	Purchase Necessary Equipment for Agency

Benchmark City Survey - 2013 Data
Grant Programs

City	Grant Source	Amount	Purpose
Edmond, OK	Oklahoma Highway Safety Office	$80,000	Impaired Driving Enforcement
	Oklahoma Highway Safety Office	$51,200	Motorcycle Safety Program
	Department of Justice	$1,755	Bullet-Proof Vests
Fort Collins, CO	Colorado Dept of Transportation	$7,960	Overtime DUI Enforcement
	Law Enforcement Assistance Fund	$18,000	Overtime DUI Enforcement
	Justice Assistance Grant	$57,722	Overtime and Software for Drug Task Force
Fremont, CA	DOJ-Justice Assistance Grant	$32,832	Briefing Room System Integration
	COPPS Grant	$180,000 (est. FY13/14)	Officer salary reimbursement
	California Office of Traffic Safety	$49,000	DUI/DL Checkpoints
Garland, TX	DOJ - JAG 2013	$26,873	COBAN Video
	TX Dept. of Transportation	$249,584	Reduce Traffic Fatalities/Injuries
	DOJ-OJJDP - Internet Crimes Against Children	$7,000	Target Child Solicitation & Child Pornography over the internet
Grand Prairie, TX	VOCA	$80,000	Victim Assistance Program for two civilian positions
	TxDOT	$201,311	Reduce Traffic Fatalities/Injuries
	JAG	$28,251	Equipment
Henderson, NV	NV Office of the Attorney General VAWA Stop Grant	$45,000	DV Advocate
	NV Office of Traffic Safety	$188,050	Joining Forces - DUI, Seat Belt, Ped.
	Department of Justice - JAG	$45,627	Bike Patrol Program
Irving, TX	2013 FY JAG Grant	$27,153	Predictive Analysis Software, Vehicle Equipment
	Texas Hwy Safety Grant	$161,730	Comphrehensive Traffic Enforcement
	2012 FY JAG Grant	$30,752	Tasers

Benchmark City Survey - 2013 Data

Grant Programs

Lakewood, CO	State of Colorado	1.2 Million	Regional Auto Theft Task Force
	Bureau of Justice Assistance	$78,794	LE Equipment and Personnel
	State of Colorady Byrne	$26,250	Boys and Girls Club
Lawrence, KS	Verizon Wireless Grant re: Combatting Domestic Violence	$5,000	Promotion & Training re: Combatting Domestic Violence
	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Nighttime Seatbelt Enforcement	$9,250	Funding Assignment of Officers to Special Enforcement Activities
	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Special Traffic Enforcement Program (STEP)	$28,000	Funding Assignment of Officers to Special Enforcement Activities
Lincoln, NE	Nebraska Crime Commission	$52,559	Victim Witness
	Nebraska Crime Commission	$57,616	Victim Witness
	Nebraska Crime Commission	$110,000	Drug Task Force
Naperville, IL	IL Dept of Transportation	$42,000	DUI & occupant Restraint enforcement
	IL State Training & Standards Board	$11,936	Police training
	IL Liquor Commission	$8,800	Compliance enforcement
Norman, OK	Homeland Security	$72,000	Fusion Center Analyst
	Highway Safety	$95,884	DRE Training and Traffic Enforcement
	Byrne JAG	$14,067	Equipment and Training
Olathe, KS	KS Dept. of Transportation	$42,011	Step, Click it or Ticket
	USDOJ	$25,626	Replacement Equipment
	USDOJ	$16,860	Ballistic Vest Program

Benchmark City Survey - 2013 Data

Grant Programs

Overland Park, KS	U.S. Department of Justice - Bureau of Justice Assistance - Byrne/JAG Grant	$32,160	For the purchase of storage boxes for the Ford Utility Vehicles (Ford Explorers)
	Kansas Department of Transportation	$38,000	Seatbelt Enforcement
	Kansas Department of Transportation	$11,979	DUI Checklane and Saturation Patrols
Peoria, AZ	COPS Hiring Grant	$375,000	To hire three new officers to reduce gun related violence through Community Oriented Policing.
	AZ Governor's Office of Highway Safety	$86,682	4 Grant Awards for School Zone Enforcement and Bicycle Safety, DUI Enforcement, Motorcycle Safety and Speed Enforcement Equipment
	AZ Department of Homeland Security	$67,000	CBRNE Response
Plano, TX	U.S. Department of Justice, Office of Justice Programs – Justice Assistance Grant	$21,456	Purchase equipment to enhance the Department's ability to detect and deter crime.
	TX Dot –Selective Traffic Enforcement Program – Speed Enforcement and Intersection Traffic Control	$144,307	Reimburse police officer overtime related to Speed Enforcement and Intersection Traffic Control.
	U.S. Department of Justice, Office of Justice Programs – Justice Assistance Grant	$26,497	Purchase equipment to enhance the Department's ability to detect and deter crime.
Richardson, TX	Department of Justice	$11,044	Bulletproof Vest Partnership
	Jag/ Local Solicitation 2013	$9,842	Neighborhood Police Officer
San Angelo, TX	US Dept. of Justice OJP	$22,741	Computers, Sniper Rifles, Radar Units
	Office of the Governor CJD	$18,000	SWAT Robot
	Office of the Governor CJD	$21,720	Gang enforcement
Springfield, MO	US Department of Justice, Bureau of Justice Assistance	$99,840 Shared with Greene Co ($59,904 City $39,936 GC)	Interview room equipment & stop sticks (City)